



Elijah Online Bible Study Experience FAQ

What is the *Elijah* online Bible study experience?

- The *Elijah* online Bible study experience is a limited-time guided journey through the *Elijah* Bible study together with Going Beyond Ministries and Priscilla Shirer.

How is it different from a normal online Bible study?

- This online experience includes a copy of the *Elijah* Bible study book or eBook, limited time access to watch the *Elijah* teaching videos, an online community, as well as exclusive bonus content from Priscilla. Also, Priscilla and the Going Beyond team will interact and lead participants through the study through a special Instagram account.

How is this experience different from using the *Elijah* leader kit?

- The *Elijah* leader kit gives you DVD and downloadable access to the *Elijah* teaching videos. This allows you to host an *Elijah* Bible study anytime. This online Bible study experience includes bonus content from Priscilla and is only available for a limited time.

What are my options for being part of this experience?

- In order to be part of this experience, you can choose from the Print Book + Video Access or eBook + Video Access.

What if I already have the *Elijah* Bible Study Book?

- If you already have the book, there is a Video Only option that will give you access to the teaching videos and the online community starting in February.

Can I print the eBook?

- The eBook is a view-only product and is only accessible through read.lifeway.com. It is not printable due to copyright laws, however the eBook allows you to record your notes digitally, fill in the blanks of your guide, search, highlight, and much more!

What if I already have the *Elijah* leader kit?

- If you already have the leader kit, you already have the *Elijah* teaching videos and can lead an *Elijah* study anytime. You will need to purchase the Video Only option if you would like to have access to the online community starting in February.

How do I get to the *Elijah* Instagram page where Priscilla will be leading the study?

- You can follow [@ElijahOnlineBibleStudy](#) on Instagram. Be sure you turn on your Instagram notifications so you don't miss the live chats with Priscilla.

How do I send this experience as a gift to someone else?

- The easiest way to do this is to purchase multiple quantities of either the Print Book + Video option or Video Only option. You can adjust the quantity once it has been added to your cart. Once your purchase is complete, check your email for instructions on how to share access with the person you want to have the gift. Note that in order to ship a Print Book to different addresses, you will need to check out in separate transactions.
- If you purchase a quantity of one of either the Print Book + Video option or Video Only option, but don't intend to participate yourself, you will need to log in to [my.lifeway.com](#), go to manage access, remove yourself as a user and add the email address of the person you want to have the gift. The gift recipient will receive an email letting her know that you shared it with her.
- Note that the eBook+Video option is not giftable or transferable to another person. It must be purchased by the person who intends to consume the content.

When will I be able to see these videos?

- The first teaching video session and online community will open on February 16, 2021. All of the teaching videos will be available to view until 11:59 PM CT on May 16, 2021. Each Tuesday, the video for the next session will be released to the online community. The dates for these releases are below.
 - Session 2 - 2/23
 - Session 3 - 3/2
 - Session 4 - 3/9
 - Session 5 - 3/16
 - Session 6 - 3/22
 - Session 7 - 3/29
- All of the dates will be noted on the study page and we will send you an email when a new session is available.

Where do I go to see the videos and the online community?

- You can access all of the content through [lifewaywomen.com/ElijahOBS](#). When you log in on that page on Feb 16, you will be able to view the first week of content.

How do I read my eBook?

- Your eBook is available immediately after your purchase of the eBook + Video option. You can go to read.lifeway.com and login on your computer or mobile device. After the study begins, you'll be able to access your eBook in the same window as you are watching the teaching videos.

How do I share access?

- If you purchased multiple quantities of an *Elijah* study item you will see the option to "Share Access" from the *Elijah* study page. You can send a link to the people you want to share with. That link will redeem a code and give them access to the study. Please note, a LifeWay login is required and can be created while redeeming a code for access. We will let you know when you have shared all your spots. Go to my.lifeway.com for more options to manage access.
- If you purchase a quantity of one of either the Print Book + Video option or Video Only option, but don't intend to participate yourself, you will need to login to my.lifeway.com, go to manage access, remove yourself as a user and add the email address of the person you want to have the gift. They will receive an email letting them know that you shared it with them.

Why are you charging for the *Elijah* online Bible study?

- That's a great question! If you're an online Bible study veteran, you know that we almost never offer new content as a free online study. We're also making the video access available at a much lower cost than you would normally purchase it and adding bonus content from Priscilla. Our hope is that this will make it affordable and easy for you to dive into new content with us in 2021 through this new online Bible study experience!

Online Bible Study General FAQ

I didn't get the email for this week.

- No worries! Our emails are just reminders that the latest session is available on onlinestudy.lifeway.com. Each week the latest session will be posted there. Simply go to onlinestudy.lifeway.com and log in to view the video sessions and discussion.

How do I get the email?

- So sorry you didn't receive it! Make sure you check your spam folder and add churchresources@email1.lifeway.com to your email address book. If you still don't see it, try searching the title of the Bible study. Sometimes our email providers hide things from us!

I can't get the video to work!

- Try refreshing the page or opening the page in a different browser. Usually that works for us. Sorry for any inconvenience!

Why can't I see my comment?

- We monitor all of the comments on onlinestudy.lifeway.com, and we will get through them as fast as we can! We are so thankful so many people are doing online Bible studies, but that means our responses may be slightly delayed. Thank you for your patience.

Why don't you have a Facebook group?

- With the onlinestudy.lifeway.com platform, we hope it is easy for you to interact and form community in the online Bible study. That way we can all be in one place discussing together! We found that this is easier for most people than a Facebook group which can become overwhelming with so many members.

What about privacy of my comments?

- Use your best judgment about personal information. Don't share anything you wouldn't want someone to see. Please do not share your personal information with others. We want everyone to encourage one another, but be careful. We recommend not giving out your phone numbers or addresses to anyone in the group.

Why was my comment deleted?

- This Bible study is intended to be encouraging and uplifting. Any posts or comments otherwise will be deleted at our discretion.

When will the videos be up every week?

- We post them the day of the study at midnight CT, barring any technical difficulties.

Will you please leave the videos up longer?

- We're so thankful you have chosen to study with us! Because of licensing and copyrights, we can only offer the videos online for free for a limited time. You can purchase or rent the individual downloads of the sessions you miss on LifeWay.com.

The Bible study is sold out on Amazon! Where can I buy it?

- LifeWay.com should have the study! If you can't get it yet, you can always come back once your book arrives and catch up on the videos.

I don't live in the United States. Where can I buy the book?

We have listed several international retailers here:

International Options:

- If you live in the U.K., check out clc.org.uk
- If you live in Australia, check out www.koorong.com
- If you live in or near South Africa, [click here](#).
- If you live anywhere else, check out Amazon. Their shipping prices vary per country, but are usually fairly inexpensive. Allow plenty of time for shipping.
- For many countries, check out BookDepository.com. They have a long list of countries they ship to and often stock our studies.
- If all else fails, get the ebook!

If they don't yet have it in stock, contact them and ask them to stock it! The more requests they get, the more likely they are to buy it.

How do I get my eBook to work?

- Sorry you're having trouble! We recommend you call our tech support team at 1-866-713-3512. They'll be able to help you out!

I haven't received my book in the mail yet.

- Unfortunately we can't track the package from our end, but if you ordered it from LifeWay, give our customer service team a call. They would be more than happy to help you! They can be reached at 1.800.458.2772.